



# V-Touch Series

## General Description

Quest terminals support an unprecedented level of system redundancy, allowing sales to be generated and a full electronic journal stored even if the network communication or back office is down throughout the entire trade, or the building's main power fails.

Quest terminals are ROM based and can be upgraded with new features and software at any time directly from the back office. ROM based systems have significant advantages over commercial operating systems and microprocessors which are typically superseded regularly; resulting in a never ending cycle of hardware update leads to software updates leads to hardware update. Additionally with Quest terminals there is never any need for concern with Viruses or Virus protection software.

For example, in the time that Quest have been producing VersaTerm, we have been through: Windows 3.1, Windows 3.11, Windows NT, Windows '95, Windows '98, Windows ME, Windows 2000, Windows XP and from an Intel 386 at 33Mhz to an Intel Pentium IV at 3GHz.

The V-touch series of terminals were designed by Quest specifically for the hospitality market. V-Touch offers the proven reliability of the VersaTerm with the flexibility of a Touch Screen. V touch is the only unit of its kind on the market, and is sure to impress.

V-Touch comes with optional battery, magnetic swipe readers for credit card, loyalty usage, plus any other facilities that may be required of a card, e.g. Clerk Log On, Member Systems, VIP Cards, in-house Debit/Credit accounts, Coupons and Discounts. The V-touch has an optional battery backup that is designed for temporary power outage.

## Hardware Specification

- 12.1" Colour Touch Screen (1024x768 pixels)
- Optional integrated Battery, Magnetic Stripe, Customer Display
- 240 single, double width/height or quad keys
- Bitmaps on keys
- Table reservation options
- Up to 3 serial ports
- Robust, spill resistant
- Easy to use, fast operation and built-in redundancy for standalone operation
- Supports shared printers
- Supports loyalty systems & credit cards
- Operates as part of an integrated LAN / WAN system over QuestNet, RF, TCP/IP or Internet
- Completely compatible with the VersaTerm (unplug a VersaTerm, plug in a V-touch)

## Software Feature List

- Up to 20,000 PLU's
- 16 character PLU descriptions
- 20 shift modifiers & Fractional PLU's
- 60+ different key functions
- 4 active, open & zero price levels, with automatic member pricing & up to 20 discount type price levels
- Scheduled automatic price level changes
- Option to enforce price level at transaction finalisation
- PLU notes / recipe request from terminal
- Split items & split table functionality
- 6 separate menu pages of 36 keys
- Up to 240 keys user defined single, dual vertical or horizontal, or quad keys, color & gif image support
- Keypad change request from terminal or back office
- 7 clerk type levels, passwords & RF clerk log on restricting clerk access based on clerk type
- Password protection on any key type
- Up to 999 "pay as you go" or full service floating tables
- Floating accounts, approved from terminal or back office
- Loyalty bonus system, approved from terminal or back office
- Refund item or sale
- Automatic combo / meal deal & upsize recognition
- Multi-linked categories
- Condiment tables & cooking instructions
- Multi-linked keys (macros)
- Shared printers local or remote, printing anytime
- Receipt on request or automatic at end of sale
- Category printing for kitchens & bars
- Up to 4 taxes USA/VAT/GST
- Foreign currency, exchange rates & split tender
- Definable headers & trailers
- User defined customer message & display prompts
- Stock movements entered at the terminal
- Many terminal reports, incl. staff hours & cost percentage

## Hardware Dimensions

Base Dimensions:	Depth 9" (23cm)
	Width 10.2" (26cm)
Volume Dimensions : (including display)	Depth 9" (23cm)
	Width 11" (28cm)
	Height 11.8" (30cm)
Weight:	12.12lb (5.5kg)